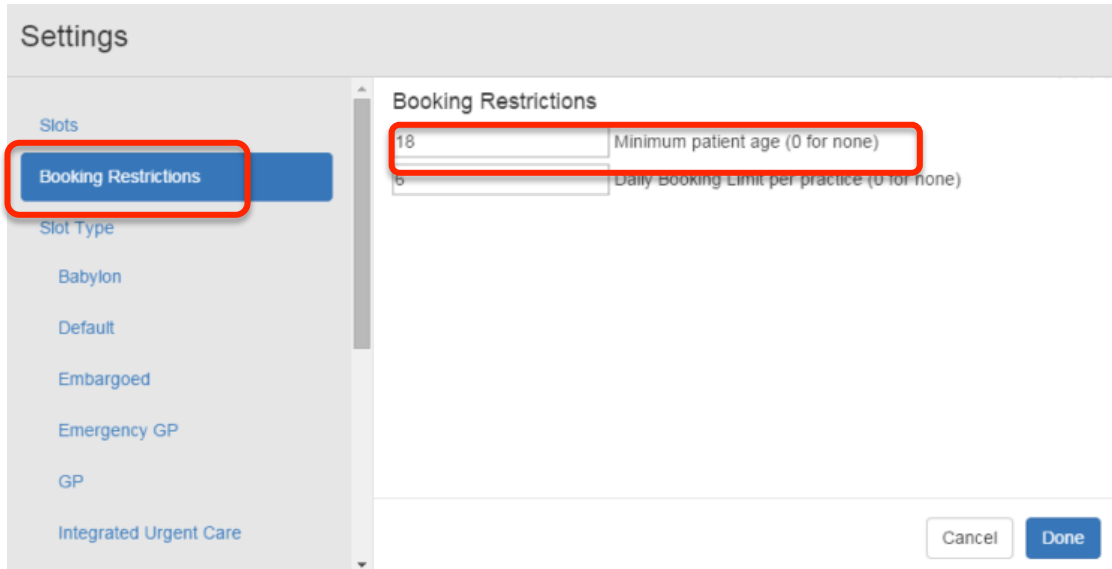


Software Release 13 November 2017: eRA v1.2.0

1. The NHS number is now inserted into the comments field next to the patients name when referring non-registered patients [EMIS hub only].
2. When a referral is made to the hub, an entry is placed in the journal [TPP SystemOne hub only].
3. Patients referred into the service can now be restricted by age e.g. To apply a minimum age of 18 years, go to the settings at the hub and enter '18' into the **Minimum patient age** field.



The screenshot shows a 'Settings' window with a sidebar on the left containing a list of categories: Slots, Booking Restrictions (highlighted with a red box), Slot Type, Babylon, Default, Embargoed, Emergency GP, GP, and Integrated Urgent Care. The main area is titled 'Booking Restrictions' and contains two input fields. The first field is labeled 'Minimum patient age (0 for none)' and contains the value '18'. The second field is labeled 'Daily Booking Limit per practice (0 for none)' and contains the value '0'. At the bottom right of the main area are 'Cancel' and 'Done' buttons.

Where an age restriction has been imposed, referring GP practices will see the following message during the referral process



Error choosing organisation

Patient does not meet minimum age requirements: The hub requires patients to be at least 18 years old. The current patient is 9 years old.

OK

4. An option to help ration the number of appointments a practice can use has been introduced. The ration however is not enforced but a warning message will pop up to remind users that they are exceeding the limit e.g. To apply a daily booking limit of 6 appointments to all practices within your service, go to the settings at the hub and enter '6' into the **Daily Booking Limit per practice** field.

Settings

Slots

Booking Restrictions

Slot Type

Babylon

Default

Embargoed

Emergency GP

GP

Integrated Urgent Care

Booking Restrictions

18 Minimum patient age (0 for none)

6 Daily Booking Limit per practice (0 for none)

Cancel Done

When a practice attempts to book more than the limit, a warning message will pop up.

Please note, clicking OK will allow practices to still go ahead and refer a patient.

!

Booking limit exceeded

The hub has set a daily limit of 2 appointments per practice. You have used your quota - are you sure you wish to proceed?

Cancel OK

5. The hub inbound list now only displays appointments made via Black Pear.
6. A popup message displays to indicate when a booking is completed successfully for non-registered patients.
7. The wording in the referral message posted back to the clinical system has been adjusted so that the name of the hub specified within the organisation configuration is used rather than "Urgent Care Centre". If the service name is not quite as you would like, please email support@blackpear.com letting us know what it is currently set as and what you would like this adjusting to. Please note, this is configured for the whole service rather than at practice level.
8. An error cancelling non-registered patients at the hub has been rectified.
9. The read code attached to the outcomes write back is now configurable between services. Please email support@blackpear.com if you would prefer a different code to be written back. By default this is, "Seen in Urgent Care Centre" (9Nk4 / XaNwS)